Slate Training for Advisors Slate Database

Cancelling Advising Appointments From Scheduler

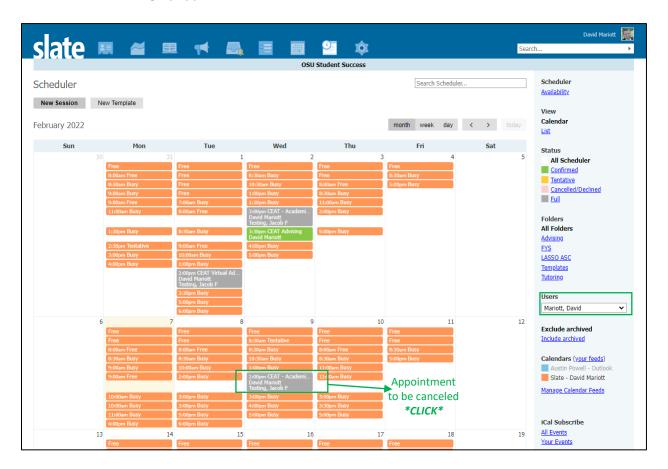
Link: slate.okstate.edu/manage/interview

NOTE: The advisor must cancel the student's attendance for the appointment, not the appointment (event) itself. Cancelling the event still leaves the student registered.

STEP 1: Identify appointment to be cancelled

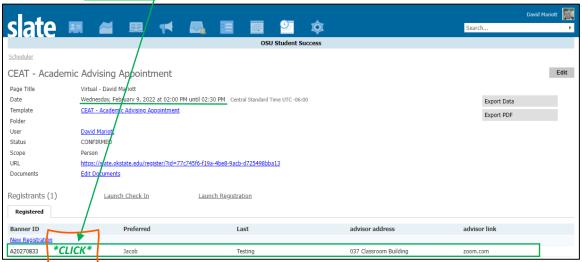
Find the appointment to be canceled in your calendar

• **CLICK** on the grey appointment box



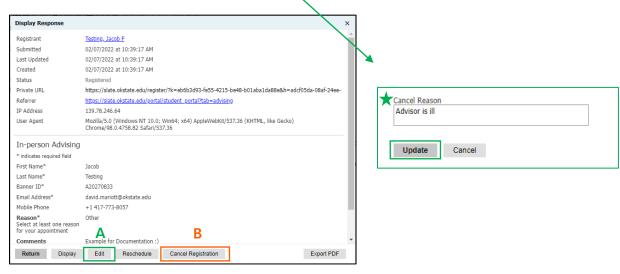
STEP 2: Access student's registration

- Navigate to the Registered Student for the appointment
- Click on their information

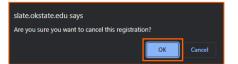


STEP 3: Cancel Registration

- A) Add Cancel reason (appears in cancellation email text)
 - Navigate to "Edit" button and CLICK
 - o Scroll down to "Cancel Reason" at the bottom of the form
 - Add Reason text (free form, will appear in cancellation communications)
 - Click Update
 - Returns you to screen from Step 2



- B) Cancel Student's Registration
 - Click on student <u>name/information</u> again
 - Navigate to "Cancel Registration" button and CLICK
 - Confirm by clicking "OK" in the pop-up



This removes the student from the appointment (event) but does not cancel the event.

